

Q. *What is my child's school attendance boundary?*

A. [Transportation Eligibility](#) [transportation](#)

Q. *Does my child have to attend the school nearest our residence?*

A. [Transportation Eligibility](#)

Q. *Are there exceptions to the rule of attending outside your attendance zone?*

A. [Transportation Eligibility](#)

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Q. *Does Medicine Hat Transit Charter Bus Service provide transportation for students attending Notre Dame Academy?*

A. [Transportation Eligibility](#)

Q. *We are moving...will transportation still be provided?*

A. [Transportation Eligibility](#)

Q. *I have chosen a caregiver outside of my child's school attendance zone. Will transportation be available from my caregiver location?*

A. [Transportation Eligibility](#)

Q. *Custody of student is shared by parents in two separate locations. Is transportation provided to both residences?*

A. [Transportation Eligibility](#)

Q. *Are pre-school children eligible for transportation?*

A. [Transportation Eligibility](#)

School Bus Information

Q. *What are Southland hours of operation?*

A. [Transportation Eligibility](#)

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Q. *How long does it take for transportation arrangements to come into effect?*

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Q. *Who is responsible for my child?*

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Q. *The bus drives right past my house. Why can't it stop at my house?*

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Q. *I cannot see the bus stop from my house.*

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Q. *Can my pick up or drop time be changed earlier/later so I can get to work?*

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Q. *Can I request that the bus driver change my pick up time, pick up point or route?*

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Q. *Why is my child's bus late?*

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Q. *Why can't you call when you know the bus will be late?*

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- Q. *Why are there only a few students on some buses and my child's bus is crowded?*
- A. *Distance from school, number of buses and drivers, and grouping of students and neighborhoods are all factors that are considered. It is not possible to have an equal number of students on every bus run.*
- Q. *If students are misbehaving on the bus and mistreating my child, who should I contact?*
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- Q. *May the School Division suspend busing services for a child?*
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- Q. *Can the school bus driver suspend my child from riding the bus?*
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- Q. *Who is responsible for resolving discipline problems that occur on the bus?*
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- Q. *Who is driving my child to school?*
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- Q. *I would like to talk to my child's bus driver about a problem on the bus. How do I go about this? Couldn't I just meet the driver at the bus stop location?*
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- Q. *Can a parent or guardian board or ride a school bus?*
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- Q. *When would I expect bus service to be cancelled?*

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Q. *What happens if a school bus is involved in an accident?*

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Q. *Why can't my child eat on the bus?*

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Q. *My child is having a birthday party after school and can his/her friends ride the bus home with he/she?*

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Q. *Can my child be dropped off at a different stop?*

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