## **Key Person Advice Line**



The Key Person Advice Line gives you, the manager, supervisor, owner or union representative the opportunity to contact a Homewood Health senior level clinician at any time for immediate just-in-time consultation should a situation arise in the workplace that could benefit from professional input.

## Situations that typically benefit from consultation or coaching include, but are not restricted to:

- Workplace conflict;
- · Employee problems;
- · Unusual employee behaviour;
- · Providing assistance to employees; and
- Strategies for assisted referrals.

## **Features**

- · Assessment (e.g. key competencies).
- Consultations provided by senior level clinicians with extensive experience in workplace issues.
- Toll-free 1-800 number.
- 24/7 access from anywhere in the world.
- · Fully bilingual.
- · Confidentiality is guaranteed.

Questions? More information? For coaching or consultation use our Client Services Centre numbers, available 24 hours a day, 7 days a week.

**1-800-663-1142** | **TTY:** 1-888-384-1152 | 1-866-398-9505 (Numéro sans frais - en français) **International** (Call Collect): 604-689-1717

